

M3 (Movex) monitoring made easy

How to monitor the whole of your Lawson M3 (Movex) environment, improve service availability to your business and improve operational costs

The challenge:

Having made a significant investment in your core business application you need to ensure that things are running as expected across the whole of your M3 (Movex) environment, including full visibility of critical Java processes.

You also need to know you are using your resources to maximum efficiency.

What is needed?

A powerful and specialist solution that can monitor the whole application environment, automate key routine tasks and take automatic action to fix routine issues. A solution that can also provide instant notification of any critical issues which require your prompt attention.

A proven solution

Halcyon Software have created a powerful and proven solution delivering key benefits to Lawson customers:

- Each critical component of your M3 environment is monitored 24/7
- System performance is continuously monitored
- You receive alerts if pre-configured thresholds are breached
- Your IT staff receive early warnings of systems issues
- Instils a proactive culture within your systems support teams
- Provides peace of mind that IT operations are running as expected

“ Being a 24x7 operation with limited technical resources, wide and varied applications and hardware to support, Halcyon stood out as an obvious choice for Patties.

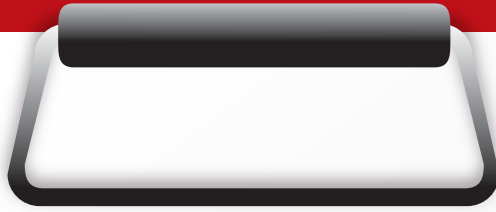
The expertise that Halcyon brings in regards to our ERP System, Lawson M3, is the ability to monitor the advanced Java-based application on the IBM System i as well as the critical Windows based and Web based components like MOM, eCollaborator and ServerView.

This solution has immensely helped us provide prompt, self-corrective and proactive support to the business. The Halcyon consultants are very professional with a good understanding of the systems and processes, with this high standard flowing through to after sales support. ”

Zelko Erdec, General Manager of Information Technology
Patties Foods Ltd

Ready to deliver

The process is simple. Download our software in the morning and start using our templates in the afternoon. The templates are well documented in an easy to understand technical manual, backed up by excellent technical support.



Check list for your Lawson M3/Movex environment

With the Halcyon M3 Pack you can:

- | | |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | Monitor the Lawson M3/Movex application running on the IBM i and automate key routine tasks |
| <input checked="" type="checkbox"/> | View and manage alerts for your entire Lawson M3 environment , and other platforms using one centralized GUI console |
| <input checked="" type="checkbox"/> | Ensure the various M3 subsystems and mandatory background jobs are active when your business requires them |
| <input checked="" type="checkbox"/> | Set up instant notification of any critical issues by graphical display, SMS text or email |
| <input checked="" type="checkbox"/> | Avoid potential disasters caused by incomplete or failed processes |
| <input checked="" type="checkbox"/> | Be alerted if customized system thresholds are breached, including overall response times, memory, CPU activity and disk |
| <input checked="" type="checkbox"/> | Detection of any job consuming excessive CPU or any job in error and perform dynamic, real-time actions to combat potential downtime |
| <input checked="" type="checkbox"/> | Monitor Server View to ensure all the individual autostart jobs are active |
| <input checked="" type="checkbox"/> | Check the various MVX* subsystems are active at the times of the day that they are required by your business |
| <input checked="" type="checkbox"/> | Check for expected web page content or detect any changes in web page content |
| <input checked="" type="checkbox"/> | Ensure all the necessary Java threads are active and raise an alert if there are any missing |
| <input checked="" type="checkbox"/> | Check that business intelligence cubes are updated when expected |
| <input checked="" type="checkbox"/> | Monitor the Windows components of M3, such as MOM/StreamServe eCollaborator, disk utilization, event logs and email availability |
| <input checked="" type="checkbox"/> | Send immediate notification of any event by email, SMS or by issuing an alert to a GUI console |
| <input checked="" type="checkbox"/> | Eliminate the need for manual checks to save time and resources |
| <input checked="" type="checkbox"/> | Monitor complex or application specific scenarios without the need for specialist knowledge |

The solution

The Halcyon M3 Pack for Lawson Customers enables you to:

- Proactively manage all components of your M3 systems environment
- Improve service availability to your business and your clients
- Constantly monitor application availability
- Maintain high visibility of individual Java processes
- Receive early warnings of impending problems
- Receive instant notification about any exceptions
- Automate key routine system checks
- Automate remedial action to routine issues
- Reduce the operational costs of out-of-hours processing
- Free up the valuable time of your specialist technicians from mundane checking of processes and fire-fighting issues
- Use “out-of-the-box” Lawson / M3 templates for a speedy implementation and start monitoring your environment immediately

To see how the Halcyon M3 Pack can help your organization, request an online demonstration and a free 30-day trial from your approved Halcyon representative.

Contact Us

Halcyon Software Inc (AMER)
t: +1 215-240-8838

Halcyon Software Ltd (EMEA)
t: +44 (0)1733 234995

Halcyon Software Pty Ltd (APAC)
t: 613 9495 6600

e: sales@halcyonsoftware.com
w: www.halcyonsoftware.com