

Halcyon enterprise console



View messages and alerts generated by any iSeries, xSeries, Wintel, Linux or Unix Servers on a single graphical PC console.

Replies can be given to inquiry messages and alerts closed from the central console while colour coded options help identify different Servers and/or different types of alert. Comprehensive filters can escalate actions, change severity and forward alerts.

Ideal for monitoring and controlling multiple Servers from a single location.

Improve operational efficiency by monitoring messages and alerts from any number of Servers on a single graphical screen.

Answer inquiry messages from any Server directly from the Enterprise Console.

See at a glance where problems exist and what they are.

Speech, music and different sounds can be used to draw your attention to particular events.

Reduce the amount of human resource required to look after multiple Servers.

Improve your department's efficiency in dealing with and resolving issues.

Keep in touch with what is happening when you are off-site by using the dial-in facility to the Enterprise Console.

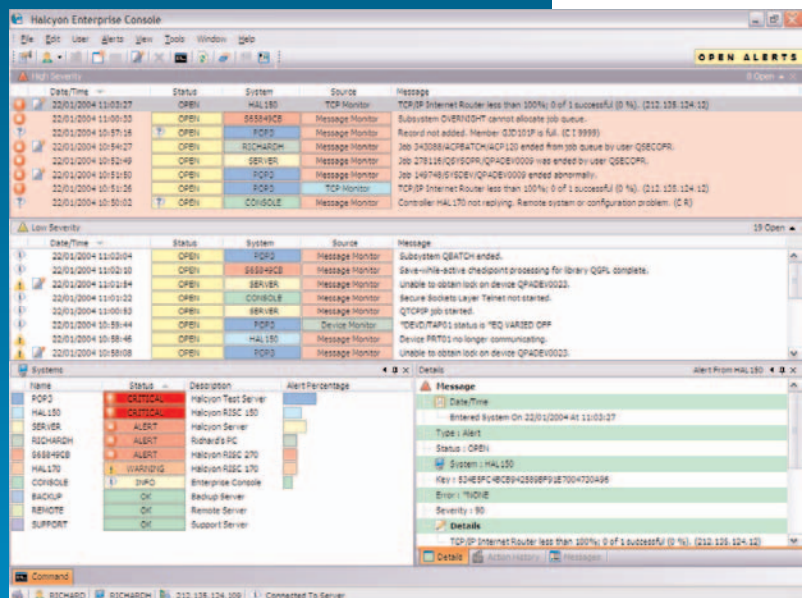
"The Halcyon Enterprise Console is now the central hub of our outsourcing operations for both iSeries and Wintel servers. As we are responsible for many systems the Enterprise Console gives Digica the opportunity to exploit the benefits of having a single focal point for all system alerts. In turn this gives our customers increased response times to issues which require operator intervention.

When it comes to support, I find Halcyon excellent to deal with. They are prepared to listen to individual customer requirements with a view to the continuous improvement and further development of their products, which ultimately benefits all of their customers. Their understanding of iSeries and Wintel servers is first class!"

Phil Carnell
Technical Services Manager
Digica Ltd

features

- Gathers data from multiple platforms and all the key Halcyon products for centralised viewing and management
- All messages and alerts can be acknowledged and iSeries inquiry messages received from any Server can be answered from a single location
- Full details regarding the message or alert received is displayed in a separate panel
- Filters and escalating actions can be set up on the Enterprise Console to add additional decision-making routines
- Information and messages can be received and forwarded to other platforms via a variety of protocols including SNMP, Telnet etc.
- Information from different systems and different applications can be easily identified by using different icons and user-defined colours
- Full information about the servers connected to the Console can be seen at a glance from the system information panel. This includes full system details, contact details at remote sites, cumulative PTF level, IPL information, CPU and Disk status etc.
- Servers are displayed in alert priority with those with the highest alerts shown first
- Previous replies and actions to old messages can be viewed
- Comments can be added when actions are taken
- In-built connection monitors send and receive dummy alerts to ensure the highest level of reliability and if any server fails to respond a real alert is generated



Help others by adding comments to actions taken - or see what actions others have taken in the past when particular events occur.

Reduce the time it takes to gather system information about different Servers, such as date of last IPL and latest cumulative PTF package installed, by using the in-built Server information panel.

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