



## Message Management SUITE

### Around the clock systems monitoring and automation for your IBM i

This entry level, feature-rich, systems monitoring and automation solution addresses the need for heightened visibility of system critical messages, particularly on a busy system. Without Message Management Suite they could quickly disappear from the operator's screen amongst other routine messages, or their significance lost on an inexperienced operator. Yet, the effect of missing or ignoring a system critical event could prove disastrous for you, your department and your company.

Message Management Suite is ideal for managing multiple systems and there's no need for specialist resources. You can even "Teach" Message Management Suite how to respond to situations, even complex ones, and it will precisely emulate the actions of a very experienced IT operator.

### Benefits

- Ready access to your entire network creating an enterprise management solution
- No manual monitoring - your operations staff can focus on their efforts elsewhere - ideal for monitoring multiple systems
- Eliminates the need for laptops to be carried by out of hours support personnel by utilizing two way SMS notification and respond capabilities
- Escalated alerts prevent critical performance failures
- Whether it's alerting you to impending disaster, such as suspension of disk mirroring, imminent disk failure, or informing you that a time-critical job has not yet finished, Message Management Suite will pay for itself over and over again
- Automatically raise and assign Service Desk tickets
- Save time and eliminate the need to check the status of every cache battery with 90 day alert feature allowing for time to act on the alerts and get an engineer in to replace them

# Guide to IBM i, i5/OS® Monitoring & Automation Software



|   | Software Suites                     |                                     |                                      |                                    | Specialist Software |       |                   |               |               |
|---|-------------------------------------|-------------------------------------|--------------------------------------|------------------------------------|---------------------|-------|-------------------|---------------|---------------|
|   | Level 1<br>Message Management Suite | Level 2<br>Systems Operations Suite | Level 3<br>Advanced Automation Suite | Level 4<br>Operations Center Suite | Dataguard           | HA-MX | Record & Playback | Risk Assessor | Policy Minder |
| IBM i Monitoring & Automation Features  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Enterprise Console - dashboard view of entire enterprise regardless of platform | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Templates   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Message Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| FTP Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| TCP/IP Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Output Queue Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Device Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Job Queue Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| SLA Reporting   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Object Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Distribution Queue Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| User Profile Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Inactivity Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Audit Journal Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Restricted Tasks Management   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Performance Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Performance Management  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Performance Analyzer GUI  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Disk Space Management   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Disk Space Explorer GUI   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Spooled File Management   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Advanced Job Scheduling   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Database Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Automated Interactive Keystrokes  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| JD Edwards (EnterpriseOne, OneWorld) Monitoring                                 | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| SAP Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| JBA Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Lawson M3, Movex Monitoring   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| High Availability Monitoring  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| Help Desk Integration   | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |
| PCI, SOX, ISOX, ISO Compliance  | •                                   | •                                   | •                                    | •                                  | •                   | •     | •                 | •             | •             |

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