

BUDGET INSURANCE

ONLINE BUSINESS EXPANSION AT BUDGET INSURANCE SERVICES DRIVES IMPROVED SYSTEMS MANAGEMENT

Halcyon Operations Centre software removes weekend and night shift for IT team supporting seven IBM iSeries servers



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Insurance intermediary, Budget Insurance Services, is running systems management software from Halcyon to support the rapid expansion of its IT systems as a result of strong growth in online business. Employing over 2000 people, Budget has developed its own software and systems to manage its online operations and all of its back office processing using the *IBM iSeries* hardware platform.

The *Halcyon Operations Centre* provides Budget Insurance Services with a cost-effective solution to managing the new *IBM iSeries* systems, and ensures IT support is fully equipped to deal with the sophisticated scheduling, management and out-of-hours monitoring that a growing business environment demands.

Budget Insurance Services has enjoyed rapid business growth since the Group was established in 1992, and more recently that growth has stemmed from its online operations. The software, *Halcyon Operations Centre*, is designed to automate the management of the company's seven *IBM i5 iSeries* servers, including two recently added top-of-the-range *IBM Power 5* servers. The solution provided by Halcyon is a significant investment for the company, and is part of an ongoing strategic initiative by Budget Insurance Services to continually improve its IT systems support, and provide a more productive environment for its iSeries team.

Anthony Gould, iSeries Operations Manager for Budget Insurance Services, comments, "To keep up to date with business growth and IT demand we needed a solution that could be deployed simply and provide teams with 24-hour remote-access support. We also needed a solution that incorporated comprehensive and intelligent job scheduling in addition to automated reliable reporting at the end of each day."

Gould continued, "The Halcyon solution provided all this and more, with an easy to use interface that utilises electronic communication processes, such as e-mail and text, ensuring prompt notification and response to any eventuality. It became apparent at the outset that Halcyon could meet our brief for today and was future-proof for our growing business needs of tomorrow."

About Halcyon Software:

Halcyon Software Limited is an established software company with over 17 years experience in systems management. Halcyon writes software for IBM midrange computers as well as Windows, Linux, Unix, AIX and Netware platforms. Large multinational companies, corporate data centres, as well as small to medium-sized businesses use Halcyon Software products to proactively manage and automate their IT operations.

The Head Office is based in Peterborough, Cambridgeshire, and their software is used throughout the world with distributors in Europe, Australia and the USA. Customers include Digica, Capgemini, Avon Cosmetics, Honda, Raleigh, Burberry, Early Learning Centre, Arcadia and Budget Insurance, British Sugar, Volvo and Cummins Information Systems.