

AMPY METERING

AMPY METERING PURCHASES NETWORK MONITORING SOFTWARE FOR 25 ENTERPRISE SERVERS

Halcyon Software's *Network Server Suite* to provide proactive alerts to reduce server downtime



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Ampy Metering, part of the world's largest manufacturer of electrical meters, is using Halcyon Software's *Network Server Suite (NSS)* to manage its 25 UK-based *HP and Dell Windows* servers. This is part of a server integration project across its two main UK sites in Peterborough and Stockport and has provided Ampy Metering with a fully comprehensive package of systems monitoring, management and automation tools. A key requirement of the package was the inclusion of proactive email and SMS alerts that will reduce server maintenance issues, by flagging problems to the IT support team 24/7 - whether on or off site - before they become critical.

Richard Wand, Regional Information Officer UK for Ampy Metering, comments, "The server integration project was implemented to lower the high level of manual administration that our current software made necessary. The project meant the IT department would have to do more work with less capacity, and therefore we needed software that would enable us to increase efficiency."

Ampy Metering is part of a group that is the world's largest manufacturer of electrical meters and has offices and distributors in 28 countries around the world.

During the evaluation process Ampy Metering tested a series of other products but opted for Halcyon's *NSS* due to its proficiency in enabling remote monitoring and maintenance through instant SMS and email alerts.

Wand continues, "Halcyon's *NSS* product is very flexible and it stood out specifically due to the consistency of its performance across our entire range of servers and its ability to provide proactive alerts to reduce the risk of critical situations occurring."

Wand concludes, "Halcyon's *NSS* particularly impressed us because it is very easy to use. There is no need to delve beyond the level of 'point and click' to keep the servers well maintained. As a result, we have managed to greatly reduce resource exclusively dedicated to IT. *NSS* will help us maintain a sleek and efficient IT department that is accountable to the entire organisation."

About Halcyon Software:

Halcyon Software Limited is an established software company with over 17 years experience in systems management. Halcyon writes software for IBM midrange computers as well as Windows, Linux, Unix, AIX and Netware platforms. Large multinational companies, corporate data centres, as well as small to medium-sized businesses use Halcyon Software products to proactively manage and automate their IT operations.

The Head Office is based in Peterborough, Cambridgeshire, and their software is used throughout the world with distributors in Europe, Australia and the USA. Customers include Digica, Capgemini, Avon Cosmetics, Honda, Raleigh, Burberry, Early Learning Centre, Arcadia and Budget Insurance, British Sugar, Volvo and Cummins Information Systems.